

**NOTICE OF APPEAL
FROM THE EXAMINER TO THE BOARD OF PATENT
APPEALS AND INTERFERENCES**

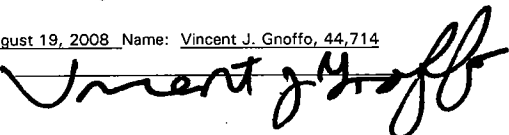
Docket Number (Optional)
10022/178

CERTIFICATE OF EFS FILING UNDER 37 CFR §1.8

I hereby certify that this correspondence is being electronically transmitted to the United States Patent and Trademark Office, Commissioner for Patents, via the EFS pursuant to 37 CFR §1.8 on the below date:

Date: August 19, 2008 Name: Vincent J. Gnoffo, 44,714

Signature



In re Application of Karen E. Riley et al.

Application No.

10/029,769

Filed

October 19, 2001

For Method for Implementing Service Desk Capability

Art Unit

3629

Confirmation No.

4749

Examiner

Tan D. Nguyen

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner.

The fee for this Notice of Appeal is (37 CFR 41.20(b)(1))

\$510

☐ Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced by half, and the resulting fee is:

\$_____

☐ A check in the amount of the fee is enclosed.

☐ Payment by credit card. Form PTO-2038 is attached.

☐ The Director has already been authorized to charge fees in this application to a Deposit Account. I have enclosed a duplicate copy of this sheet.

☒ The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 23-1925. I have enclosed a duplicate copy of this sheet.

☐ A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed.

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.


I am the:

☐ Applicant/Inventor.

☐ Assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

☒ Attorney or agent of record. Registration No. 44,714.

☐ Attorney or agent acting under 37 CFR 1.34. Registration No. if acting under 37 CFR 1.34._____.



Signature

Vincent J. Gnoffo

Typed or Printed Name

August 19, 2008

Date

Note: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

☐ *Total of _____ forms are submitted.